Learn the specialist skills required to operate the technology that is increasingly used to screen and monitor secure environments. This qualification is designed to prepare students for employment with security organisations that screen people and/or items or engage the services of control room operators.

For eligible students, this training is made available through Victorian and Commonwealth Government subsidised funding. People with disabilities, or of Aboriginal or Torres Strait Islander descent, are encouraged to apply.
Who should take this course?
The CPP30411 - Certificate III in Security Operations, with a focus on control room operations and aviation screening is ideal for those wishing to apply for roles within these areas of the Security industry.

What is a Control Room Operator?
A person who monitors activity, usually by way of a bank of Closed Circuit Television (CCTV) monitors or similar means; and may be required to respond in person and/or conduct additional guarding duties such as patrolling. A Control room is typically on-site but may be off-site as part of a remote monitoring centre.

What is an Screening Security Officer?
A person who screens people and/or items, usually by way of specialised equipment; and may be required to respond in person and/or conduct additional guarding duties such as patrolling.

How long will it take?
This qualification is available to be completed over a range of delivery models including weekdays, weeknights and weekends. Delivery ensures that all Victoria Police - Licensing & Regulation Division (LRD) minimum face to face training hours are met for the licensing category of Control Room Operator. In addition to face to face delivery students will be provided access to resources and learning materials to ensure that they are provided the opportunity to develop all the required skills and knowledge for this qualification.

Why choose us?
We are Victoria’s largest and leading provider of training and recruitment solutions to the Security industry. Our staff and team have extensive experience in the Security industry. We have considerable networks, relevant insight and hands on field experience to share. We offer robust career support and welfare services; genuine care and are focused on outcomes. Our quality instruction and compliance processes are industry leading, awarded and admired.

What will I learn?
This course will provide you with a higher level of skills that will help you build sound management and leadership practices. The units in this course have been selected to prepare students for the typical expectations of major employers. The addition of elective units provide technical instruction in specialist areas of control and monitoring room operations and screening functions.

Student Employment Support Services
Throughout your studies our Student Employment Support Services team is available to provide employment preparation guidance and assistance. Through our extensive network of employer contacts we will not only ensure that you are aware of employment opportunities that may arise but also offer you support and guidance as part of any applicable job application process.

Licences & Fingerprinting
Once you have successfully completed this qualification we will assist you in completing your National Police Records Check (NPRC) and Fingerprinting with Victoria Police. If approved by Victoria Police for an Individual Private Security Licence you will then be ready to work in the Security industry.

Where will it lead?
Types of work you may be able to gain once licenced:
- Screening Officer
- Control Room Operator

Further pathways
The CPP40707 - Certificate IV in Security and Risk Management is recommended for those who wish to increase their skills and knowledge through further study.


<table>
<thead>
<tr>
<th>Unit Code</th>
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</tr>
</thead>
<tbody>
<tr>
<td>BSBLFLM303C</td>
<td>Contribute to effective workplace relationships</td>
</tr>
<tr>
<td>BSBWOR301A</td>
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</tr>
<tr>
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</tr>
<tr>
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</tr>
<tr>
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</tr>
<tr>
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</tr>
<tr>
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</tr>
<tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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</tr>
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<td>Group E dangerous goods awareness</td>
</tr>
<tr>
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BENDIGO
BRISBANE
DANDENONG
DARWIN
GEELONG
GOLD COAST
MILDURA
WODONGA